

Getting Smarter About Transportation for Seniors and People with Disabilities

Re-Opening Phase 1 Transportation Options

In response to the Phase 1 re-opening of the District, below you will find transportation options that will provide our members with options to meet their travel needs. We continue to encourage individuals who are especially vulnerable to serious illness from COVID-19 to limit their travel to what is essential.

Non-Emergency Medical Transportation



<https://www.mtm-inc.net/>

1(866)796-0601

*Available for DC Medicaid Recipients

MTM arranges non-emergency health-related transportation within the Washington, DC metropolitan area. This includes:

- The city of Washington, DC
- The suburbs of Montgomery and Prince Georges County in Maryland
- The Northern Virginia counties of Fairfax and Arlington
- The City of Alexandria

Eligibility

You must live within the District or reside in a long-term care facility or nursing home. You must receive Medicaid. You must have no other way of going to your medical appointment.

How to schedule a ride

- You must call MTM three business days before the appointment. Call us at 1-866-796-0601.
- Please have the following information ready: Full name, current address, and telephone number
- Medicaid ID number
- Doctor name, address, and phone number



<https://dcyellowcab.com/senior-medexpress/>

(202)420-7533

***Medicaid clients are NOT eligible for this service.**

Senior MedExpress provides life-sustaining medical transportation to low-income, functionally impaired persons to achieve and maintain function and independence in the community.

Transportation services are provided for essential medical appointments:

- Cancer treatment
- Dialysis
- Adult primary care appointments
- Health-related public benefits

Enroll

Please call **202-724-5626** to enroll with one of DACL's customer service representatives from 8:30am to 4:30pm.

Applicants will be required to provide proof of age, DC residency and medical necessity. Applicants enrolling for transportation to public benefits not need to prove medical necessity. [Click to download **SME Application Form**](#) and the [Healthcare Provider Certification Form](#)

Eligibility

Residents of the District who are 60-years and older and have a medical condition requiring essential life-

How to schedule a ride

- Call 202-420 7533
- Press 1 to book a new ride or to check on the status of an existing ride
- The Agent will request the purpose of the ride and confirm the telephone number, pickup and destination
- Press 2 to speak to a Customer Service representative at DACL if you have not used the service in the past two years

Press 3 for assistance with other service questions



Government of the District of Columbia
Department of For-Hire Vehicles

DFHV is expanding the program parameters for TransportDC and Taxi to Rail (T2R) as part of evolving needs in the COVID-19 public health emergency.

TransportDC

1-844-322-7732

you must dial "1" from a landline phone

**Available for registered with MetroAccess*

DFHV has added all local (within the borders of DC) grocery stores to the TransportDC program during the restricted period of the month (16th to the end of the month)

For a list of [eligible grocery stores](#)

Taxi2Rail

Taxi-to-Rail Service is available citywide

(202) 727-3827 or
book online at taxi2rail.com.

Wheelchair accessible vehicles are also available.

Transport DC is a premium same-day, cost-effective alternative transportation. \$5 one-way taxi ride for those registered with MetroAccess.

Ride anywhere in the District from the 1st to the 15th of the month. Rides for employment, medical services, and grocery stores during the remainder of the month.

Riders must show a MetroAccess ID number at the time of service.

Allowable trip purposes include:

- To and from grocery stores
- To and from medical appointments
- To and from pharmacies
- To and from Metro stations citywide
- Trips for essential workers to and from their workplaces (Keep in mind this includes Home Aides who may be traveling to and from a residential address).

Service policies

- **All trips are within DC only. Trips to Virginia and Maryland are not allowed.**
- Trip reimbursement rate is \$20 per trip (all trips will be paid at \$20, regardless of meter fare).
- Passenger is responsible for fare beyond \$20.

Eligibility

Participants enrolled for MetroAccess

How to schedule a ride

Book your ride by calling 1-844-322-7732 (you must dial "1" from a landline phone).

Type of appointment

(doctor, therapy, etc.)

How to schedule a ride

To use this service, simply call (202) 727-3827 or book online at taxi2rail.com.

Wheelchair accessible vehicles are also available.

Hours of Operation

- Mon - Fri, 5:30am - 10:00pm
- Sat, 7:00am - 10:00pm
- Sun, 8:00am - 10:00pm

At time of booking, passengers must state the purpose of their trip (e.g. grocery, pharmacy, Metro, or essential healthcare worker).

